

Dreamscape Photograph Privacy Policy

Last Updated: 24 May 2025

1. Introduction

Dreamscape Photograph, operated by Sabin Chhetri, ("we," "us," or "our") is committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website [if applicable, insert website address] or use our photography services. Please read this Privacy Policy carefully. If you do not agree with the terms of this privacy policy, please do not access the site or use our services.

2. Information We Collect

We may collect information about you in a variety of ways. The information we may collect via the site or our services depends on the content and materials you use, and may include:

- **Personal Data:** Personally identifiable information, such as your name, email address, phone number, and any other information you voluntarily give to us when you contact us or book a photography session.
- **Session Information:** Details regarding photo sessions, including dates, locations, and participants.
- **Usage Data:** Information on how you access and use our services, such as your IP address, browser type, and pages viewed on our website (if applicable).

3. How We Use Your Information

Having accurate information about you permits us to provide you with a smooth, efficient, and customized experience. Specifically, we may use information collected about you via the site or our services to:

- **Provide and manage our photography services.**
- **Communicate with you about photo sessions, bookings, and related information.**
- **Send you invoices and process payments.**
- **Respond to your inquiries and offer support.**
- **Improve our services and customer experience.**

4. Sharing Your Information

We may share your information in the following situations:

- **Third-Party Service Providers:** We may share information with third-party service providers who perform services on our behalf, such as payment processing and cloud storage.
- **Legal Obligations:** We may disclose your information as required by law or legal process.
- **Business Transfers:** In the event of a merger, sale, or other transfer of assets, your information may be transferred as part of that transaction.

We do not sell or rent your personal information to third parties for their marketing purposes.

5. Data Security

We use administrative, technical, and physical security measures to help protect your personal information. While we have taken reasonable steps to secure the personal information you provide to us, please be aware that despite our efforts, no security measures are perfect or impenetrable, and no method of data transmission can be guaranteed against any interception or other type of misuse. Any information disclosed online is vulnerable to interception and misuse by unauthorized parties. Therefore, we cannot guarantee complete security if you provide personal information.

6. Your Rights

You may at any time review or change the information in your account or terminate your account by contacting us using the contact information below.

- **Opt-out:** You may opt-out of receiving promotional emails from us by following the unsubscribe instructions in those emails.

7. Children's Privacy

Dreamscape Photograph provides photography services that often involve photographing children, including newborns, and children's events like birthdays. We take the privacy of children very seriously.

When photographing children, we typically collect information directly from their parents or guardians, with their consent, to arrange and conduct photography sessions. This information includes the child's name, age, and any relevant details for the session. We rely on the parents or guardians to provide accurate information and ensure they have the authority to consent to the collection and use of the child's information for our photography services.

We do not knowingly solicit personal information directly **from children under the age of 13 without parental or guardian consent. If we become aware that we have collected personal information directly from a child under 13 without verifying parental consent, we will take steps to delete that information as soon as possible.**

If you are a parent or guardian and believe that your child has provided us with personal information without your consent, please contact us at admin@dreamscapephotograph.com. We will take steps to remove such information and address any concerns.

We use the information collected about children solely for the purpose of providing the requested photography services, including capturing, editing, and delivering photographs, and communicating with parents or guardians about their sessions. We do not use children's personal information for marketing purposes without explicit parental or guardian consent.

8. Changes to This Privacy Policy

We may update this Privacy Policy from time to time in order to reflect, for example, changes to our practices or for other operational, legal, or regulatory reasons. We will notify you of any changes by posting the new Privacy Policy on our website or by other means of communication. The date at the top of this Privacy Policy indicates when it was last updated.

9. Contact Us

If you have questions or comments about this Privacy Policy, please contact us at:

Dreamscape Photograph

Sabin Chhetri

0404437687

dreamscapephotograph.com

Email: admin@dreamscapephotograph.com

Location: Canberra, Australian Capital Territory, Australia.